



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

21st May 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200504.

You requested the following information, please also see our response below:

Total number of calls received by Secamb, the total number of hypoglycaemia calls, the number of hypos treated at home and those requiring A&E transfer, during the period April 2019- April 2020.

	Nos of See & Treat for hypo	Nos of See & Convey for Hypo
April 2019/ April 2020	766	701

- For the question "**Total number of calls received by Secamb**", this information is available publicly on the AQI website:
<https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-quality-indicators/>
- For the question "**the total number of hypoglycaemia calls**", we are unable to answer this question as we do not hold the information in a suitable format for data collection.
- Values provided are from the 1st April 2019 to the 30th April 2020.
- The crew condition code (which was used to locate hypoglycaemia incidents) was identified in scanned freetext fields. Please treat values with caution due to inaccuracies associated with OCR (Optical character recognition). Also, this may not be the reason for the call and not all cases may be identified if this has not been recorded.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

